

GENERAL INFORMATION

Office Hours:

Monday through Friday 8:00 AM to 4:00 PM.

Tour of Nursery:

We are happy to provide tours of the nursery during regular business hours. Please phone 24 hours in advance.

Ordering Information:

Due to increased transportation costs we recommend a minimum order of \$3,000.00 as well as a mix of containerized and B&B product both to minimize your freight cost and facilitate the most efficient use of freight footage. All prices are FOB St. Paul, Oregon 97137. Orders will be filled subject to availability at time of shipment. Further orders may be voided or delayed without liability to seller, for failure or delay to deliver caused by crop failure, inclement weather, drought, hail, flood, fire, frost, error in count and other contingencies beyond our control. All cancellations must be made in writing by January 1st. Any cancellations after this date may be subject to a 10% restocking fee.

Volume Discounts:

All accounts must be paid in full within terms to qualify for our volume discount schedule listed below; discount schedule is for accumulative purchases from July 1st through June 30th of same sales year.

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|---------------------|-----|---------------------|-----|
| \$7,000 - \$11,999 | 2% | \$50,000 - \$99,999 | 15% |
| \$12,000 - \$19,999 | 5% | \$100,000 & up | 20% |
| \$20,000 - \$49,999 | 10% | | |

Credit Terms:

A credit application is available in this catalog. Please allow 2 weeks for processing and approval. Credit terms are Net 30 days from the invoice date. A 1.5% (18% annually) per month service charge will be assessed on all past due balances. Discounts apply only when orders are paid according to terms and account balance is current. No future orders will be booked for customers who have not complied with payment terms.

Claims:

Claims for any reason must be made in writing within ten (10) days of taking possession of the plants. We give no warranty; expressed or implied, regarding the productiveness of the plant or its merchantability. Advanced Ornamentals, Inc. will not be liable for any amount in excess of invoice amount. Buyer agrees to file claim against carrier for any stock damage in transit.